



45-545 Kamehameha Hwy · Kaneohe, Hawaii 96744  
Phone 808-247-2220 · Fax 808-247-3676

-----www.alohanursing.com-----

October 7, 2021

Aloha Employees, Residents, Responsible Parties and Families,

Re: In-person visitation and visitation guideline reminder.

We have cleared two rounds of COVID-19 interval testing of residents and staff. All test results are negative. We will continue to interval test all resident and staff throughout the remaining time left in our 14-day surveillance period.

We follow CMS visitation guidelines. Thank you for your patience and understanding.

In-person outdoor lanai visitation can resume.

- **All visits must be scheduled through our Social Services Department. Please contact your Social Workers, Patty Griffiths (808) 441-9564 or Rhea Olsen (808) 441-9544.**

As a reminder:

ALL visitation rules and guidelines must be followed throughout each and every visit, this includes both weekdays visits **and** weekend visits.

If rules and guidelines are not followed we have the right to end the visit and visitors will be asked to leave.

- Practice physical distancing,
- Wear your mask at all times during the visit,
- Assist your loved one in keeping mask on,
- Wash your hands using alcohol based hand sanitizer,
- Do not eat or drink during the visit,
- Remain in the visitation area (do not walk around and mingle with others),
- We will bring resident out to the lanai for the scheduled visit time and we will bring resident back into the building at the end of your visit.
- To accommodate all scheduled visits, visitation duration is max 45 minutes in length. If you are running late call Social Services or the facility to let them know. You may want to reschedule your visit because arriving late does not change the original end time of your visit.
- Maximum of two (2) visitors per resident at one time. Please inform Social Services if there are more than two (2) visitors we will provide further instructions. Such as, the extra visitor(s) must remain in their vehicle to wait their turn to visit).
- Use restroom prior to your visit, there is no public restrooms available for visitors.

- Only scheduled visits will be allowed, if you arrive to the facility without a scheduled visit you will be asked to leave the premises and we will provide information on how to schedule a visit.

COVID-19 is a very sneaky virus. **We all** have the ability to play a large role in combating this pandemic. I urge everyone to do their part both in and outside of our facility, which includes following county, state, and federal requirements to stop the spread of the virus. Please continue to practice physical distancing, wear a mask, wash your hands frequently and avoid unnecessary social gatherings.

Before coming to facility, please do a wellness check and if you are exhibiting any COVID like symptoms:

- ❖ Visitors if you have symptoms please reschedule your visit.
- ❖ Employees if you have symptoms call your supervisor immediately.
  - COVID-19 symptoms include: fever, headache, sore throat, scratchy throat, dry throat, nasal congestion, runny nose, cough, chest congestion, sneezing, chills, muscle ache/pain, unusual tiredness or fatigue, nausea, vomiting, diarrhea, loss of taste and/or smell, shortness of breath or other respiratory illness.

If someone in your household has COVID like symptoms, has tested positive for COVID-19 or you have been in close contact with someone who has COVID like symptoms or who has been diagnosed with COVID-19:

- Visitors please postpone your visit by calling Social Services Department and seek medical attention from your physician.
- Employees please contact your supervisor immediately so we can assess the situation and determine if you are cleared to work.

Sincerely,

Vanessa Bruns  
Quality & Compliance Officer